

Repackaging of Dymax Adhesive and Coating Products

Original packaging of Dymax adhesive and coating products is conducted under tightly controlled environmental conditions in Dymax's ISO 9001-certified facilities using approved, proven processes and packaging materials that ensure the products' quality and performance capabilities. Dymax does not authorize its distributors to repackaging Dymax products, and customers are advised not to repackaging Dymax products for several important reasons:

1. Modification, alteration, or repackaging of Dymax products and/or any change or modification to the original package or label voids the Dymax product warranty.
2. Significant material loss can occur during transfer and raise costs due to unrecoverable scrap material.
3. Dymax packaging is carefully selected and fully tested to ensure compatibility with our adhesive materials, protection from light exposure, and preservation of our products' performance properties. Untested, unapproved packaging may result in loss of product functionality and performance.
4. Air entrapped during refilling of syringes or cartridges can lead to inconsistent shot size and bead dispensing.
5. Repackaging exposes the adhesive material to the threat of contamination by both airborne particles and contaminants that may be present in the package itself. Furthermore, repackaging can expose the adhesive material to UV and visible light, leading to polymerization and loss of product functionality and performance.
6. Repackaged material loses its traceability to retained material preserved by the Dymax Quality Department at its manufacturing site.
7. Some repackaging equipment may shear the material causing it to drop in viscosity, or possibly cause polymerization of the material.

Dymax strives to ensure that our products and services are provided at the highest level of quality and the lowest possible cost of ownership to our customers. Should you have further questions on Dymax products or Dymax product packaging, please contact your local Dymax representative. Your continued commitment to Dymax, its authorized agents, and our products is greatly appreciated and we look forward to serving your future needs.

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