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Privacy statement

The following contains information on the collection of personal data when using our website. Personal data is all data that can be linked to you personally, such as your name, address, e-mail address, or user behaviour. We have comprehensive technical and operational security measures in place compliant with EU General Data Protection Regulation (GDPR) as well as local rules to protect your data against unintentional or intentional manipulation, loss, destruction or access by unauthorised persons. Our security processes are regularly reviewed and updated in line with technological advances.

1. Data processing controller

Controller in accordance with Art. 4 (7) EU General Data Protection Regulation (GDPR) is Dymax Corporation 318 Industrial Lane / Torrington, CT 06790, Email: info@dymax.com (if not mentioned separately in imprint).

2. Data protection officer contact options

You can contact our data protection officer via dataprotection@dymax.com or our postal address with the addition 'Data protection officer'.

3. Your rights

You are availed of the following rights with regard to personal data concerning you:

3.1. General rights

You have the right to access, rectification, erasure, restriction of processing, objection to processing and data portability. Where processing is carried out with your consent, you have the right to withdraw consent with future effect.

3.2. Processing rights in accordance with legitimate interests

Pursuant to Art 21 (1) GDPR, you have the right to object at any time on grounds relating to your particular situation to the processing of personal data concerning you based on Article 6 (1) (e) (data processing carried out in the public interest) or Article 6 (1) (f) (data processing for the purposes of legitimate interests) GDPR, including profiling based on those provisions. In the event of objection, we will no longer process your personal data, unless for where we are able to demonstrate compelling legitimate grounds for processing that override your interests, rights and freedoms, or where processing serves to establish, exercise or defend legal claims.

3.3. Rights in the case of direct marketing

Insofar as we process your personal data in order to carry out direct marketing, in accordance with Art. 21 (2) GDPR you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing; this also applies to profiling, insofar as it is associated with such direct marketing.

If you object to processing for direct marketing purposes, we will no longer process your personal data for such purposes.

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3.4. Right to lodge a complaint with a supervisory authority

You also have the right to lodge a complaint regarding our processing of your personal data with a pertinent data privacy supervisory authority.

4. Collection of personal data when using our website

Where your use of the website is purely for information, with no registration or submission of any other information, we collect solely the personal data transmitted by your browser to our server. If you wish to view our website, we will collect the following data which is technically required by us to display the website and ensure commensurate functionality, stability and security. The legal basis for such is provided under Art. 6 (1) (f) GDPR:

IP address, date and time of request, time zone difference to Greenwich Mean Time (GMT), content of request (originating page), access status/HTTP status code, data volume respectively transmitted, website from which the request is sent, browser, operating system and its interface, language and version of browser.

5. Communication by email or contact form

When you contact us by email or using a contact form, we store the data provided by you (your email address, business address, name and telephone number). We may share that information with our affiliates, suppliers, sales partners, or other providers necessary to process, complete or deliver product to you. If we request details via our contact form that are not required for communication or to complete your order, these will be marked as optional. Such details serve to substantiate your enquiry and improve our response to your request. You provide these details on an expressly voluntary basis and with your consent pursuant to Art 6 (1) (a) GDPR. Insofar as such details relate to communication channels (for example, email address, phone number), you additionally consent to us contacting you via these channels as necessary to respond to your issues. You may withdraw your consent at any time with future effect.

Data collected in this manner is erased once storage is no longer necessary or processing is restricted where commensurate statutory retention requirements apply.

6. Newsletter

With your consent pursuant to Art. 6 (1) (a) GDPR, you can subscribe to our newsletter(s) in order to receive details of our latest offers.

Registration to our newsletter(s) uses the so-called double opt-in process. Accordingly, following your registration we will send an email to the email address you have provided in which you are asked to confirm you wish to receive the newsletter(s). If you do not confirm your registration within 24 hours, your information will be rendered unavailable and automatically deleted after a period of four weeks.

In addition, IP address, date and time of request, time zone difference to Greenwich Mean Time (GMT), content of request (originating page), access status/HTTP status code, data volume respectively transmitted, website from which the request is sent, browser, operating system and its interface, language and version of browser. The aim of this process is to validate your registration and, if necessary, enable clarification of any potential misuse of your personal data.

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Your contact information is required to enable receipt of the newsletter. Input of additional, separately marked data is voluntary and used to personally tailor content to you. Following your confirmation, we store your contact information for the purposes of sending you the newsletter. The legal basis for such is provided under Art. 6 (1) (a) GDPR.

You can withdraw your consent for receipt of the newsletter and unsubscribe from it at any time. Consent can be withdrawn by clicking on the link provided in each newsletter email.

7. Job applications

You can use electronic means, including email, to submit an application to our company. We will use your details solely for purposes of processing your application and your verification on a limited extent. Please be aware that emails sent without encryption are transmitted by you to Dymax without protection against third-party access.

If you have applied for a specific post that turns out to have already been filled or we wish to consider you for an alternative or more suitable position, we will need to forward your application within the company. Please notify us accordingly if you do not consent to the forwarding of your application.

Your personal data is erased upon conclusion of the application process, or after a maximum of 6 months where you have not expressly consented to storage of your data for a longer period or a contract has been concluded. The legal basis for such is provided under Art. 6 (1) (a), (b) and (f) GDPR and S. 26 of the German Data Protection Act (BDSG).

8. Use of cookies

When you use our website, cookies are placed on your computer. Cookies are small text files which are stored on your hard drive by the browser you are using and which provide certain information to the party placing the cookie. Cookies cannot execute programs or transmit viruses to your computer. They are used to make Internet browsing more user-friendly and more efficient as a whole.

This website uses the following types of cookies, the extent and functions of which are described below:

8.1. Session cookies

These cookies are automatically deleted when you close your browser. In particular, these include session cookies that store a so-called session ID, through which various requests by your browser are allocated to the joint session. This enables your computer to be recognised again when revisiting our website. The session cookies are deleted when you log off or close the browser.

8.2. Persistent cookies

These cookies are automatically deleted after a predetermined period that may vary according to the individual cookie. You can delete cookies at any time using your browser security settings.

8.3. Flash cookies

The flash cookies used are not registered by your browser, but by your flash plug-in. We also use HTML5 storage objects, which are placed on your device. These objects store the requisite data independently of

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your chosen browser and do not have an automatic expiry date. To avoid the use of flash cookies you will need to install a commensurate add-on, such as 'Better Privacy' for Mozilla Firefox (<https://addons.mozilla.org/en/firefox/addon/betterprivacy/>) or the Adobe Flash killer cookie for Google Chrome. You can prevent the use of HTML5 storage objects by using the private mode in your browser. Moreover, we also recommend regular manual deletion of your cookies and browser history.

8.4. Prevention of cookies

You can configure your browser settings according to preference and, for example, reject acceptance of third-party cookies or all cookies. Please note that this may mean you are unable to use all the functions of this website.

8.5. Legal basis and retention period

The legal basis for possible processing of personal data and the retention periods for such vary and are described in the following text.

9. Website analysis

We use a variety of services specified in the following text for the purpose of analysing and optimising our website. This allows us to analyse, for example, how many users visit our site, what information is most frequently retrieved and how users discovered our website. Amongst other things, we collect data on the last webpage that the data subject visited before landing on a specific webpage (the so-called referrer) as well as which sub-pages of the webpage were accessed and how often and the length of time a given sub-page was observed. This enables us to improve our website and make it more user-friendly. The data consequently collected is not used to identify individual users and is anonymously or, as a minimum, pseudonymously collected. The legal basis for such is provided under Art. 6 (1) (f) GDPR.

9.1. Google Analytics

This website uses Google Analytics, a web analysis service of Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043 USA). The use encompasses the operating mode Universal Analytics. This facilitates the assignment of data, sessions and interactions across multiple devices to a pseudonymous user ID and consequently analysis of a user's activities across devices.

Google Analytics uses 'cookies' to enable analysis of your website usage. The information generated by the cookie concerning your use of this website will generally be forwarded to a Google server in the USA and stored there. Within member states of the European Union or other states that are party to the European Economic Area Agreement, if IP anonymisation is activated on this website Google will first truncate your IP address. Only in exceptional cases will the full IP address be passed to and truncated by Google on a server in the USA. The IP address sent from your browser within the scope of Google Analytics will not be combined with other Google data. On behalf of the operator of this website, Google will use this information to analyse your use of the website, create reports on website activity and provide additional services associated with use of the website and the Internet to the website operator. These purposes also define our legitimate interest in the data processing. The commensurate legal basis for using Google Analytics is provided under S. 15 (3) German Telemedia Act (TMG) and Art. 6 (1) (f) GDPR. Data sent by us and linked to cookies, user identifiers (e.g. user IDs) or advertising identifiers are automatically deleted 50 months after the most recent visit. Data that has exceeded the retention period is automatically deleted once a month. Further information on terms

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You can prevent the storage of cookies by setting your browser software accordingly; however, please be aware that this may mean you are unable to use the full functionality of the website. You can also prevent the collection and processing by Google of data generated by the cookie regarding your use of the website (including your IP address) by downloading and installing <https://tools.google.com/dlpage/gaoptout?hl=en>. Opt-out cookies prevent the future collection of your data when visiting this website. To prevent collection by Universal Analytics across multiple devices, you will need to disable the cookies in your browser.

9.2. Google reCAPTCHA

To ensure sufficient data security when transferring forms, in certain cases we use the reCAPTCHA service from Google Inc. This is used primarily to distinguish whether the data is being entered by a human or through misuse by a bot or automated process. The service includes sending to Google the IP address and possibly other data required by Google for the reCAPTCHA service. Accordingly, the divergent data protection provisions of Google Inc. apply. For more information on the Google Inc. privacy policy go to: <http://www.google.de/intl/en/privacy> or <https://www.google.com/intl/en/policies/privacy/>.

10. Transfer of data

In principle, no transfer of your data to third parties is undertaken unless we have a statutory obligation to do so, the forwarding of such data is necessary for contract initiation and performance of the contractual relationship or you have expressly provided advance consent for the forwarding of your data.

External service providers and partner companies, for example online payment providers or shipping companies commissioned with delivery, will only be provided with your data where the provision of such data is necessary to process your order. In such cases, the scope of data transferred will be kept to the minimum required. Where our service providers come into contact with your personal data, within the scope of order processing in accordance with Art 28 GDPR we ensure that the commensurate providers likewise comply with the pertinent provisions of data protection law. Please also refer to the respective data privacy statements of the providers in question. Responsibility for the content of any given third party service lies solely with the respective service provider, whereby we check the compliance of such services with legal requirements to a reasonably acceptable extent.

As a globally active company with subsidiaries around the world we or assigned service providers process your data outside of the EU/EEA. By doing so we ensure that a data protection level comparable with standards within the EU is achieved on the basis of EU standard contracts or an adequacy decision such as the EU Privacy Shield.

11. Data protection

We have comprehensive technical and operational security measures in place to protect your data against unintentional or intentional manipulation, loss, destruction or access by unauthorised persons. Our security processes are regularly reviewed and updated in line with technological advances.

Updated May 2018

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